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### FOR IMMEDIATE RELEASE

#### **HBF to provide PointOne with 9-1-1 service in US and Canada.**

*HBF's i-911™ VoIP Solution being deployed to PointOne's Nomadic and Fixed VoIP Subscribers.*

#### **Austin, TX**

HBF Group, Inc., North America's E9-1-1 technology leader, today announced an agreement with PointOne, operator of the largest Voice over Internet Protocol (VoIP) network in North America, to provide 9-1-1 services to digital phone customers using HBF's i-911™ VoIP solution. The i-911™ VoIP Service is the latest offering from HBF, which has been deploying 9-1-1 wireline and wireless solutions in the United States and Canada since 1985.

PointOne's StarPoint IP™ service delivers superior and reliable high-quality phone services to residential and SOHO (small office/home office) customers over the largest managed Voice over IP (VoIP) network in North America. PointOne chose HBF's i-911™ VoIP solution because of its ability to deliver callback number and location information from all calls, including nomadic numbers, by establishing a direct connection with the appropriate Public Safety Answering Point (PSAP) that serves the customer's current location. By bypassing the traditional selective router, i-911™ can handle foreign NPA/NXX numbers, or nomadic VoIP calls, from a subscriber who moves the location of their device with varying frequency. "It is crucial that VoIP services enable subscribers to move their service into different area codes and be able to reach the appropriate PSAP for their current location," said Mike Holloway of PointOne. "i-911's™ advanced technology delivers the safety and security required during a VoIP 9-1-1 call."

One of the key features for VoIP service is the ability for customers to have their phone number follow them as they move from one location to another. However, 9-1-1 selective routers are unable to support the needs of nomadic subscribers since they cannot deliver an out-of-area code number to the appropriate PSAP. With i-911™, a nomadic subscriber will be able to update their new location in real-time, unlike other models that rely on legacy carrier mechanisms to process records, which can take days. This assures the subscriber will have their 9-1-1 calls routed correctly in their new location in the event of an emergency.

As compared with other solutions which rely on legacy the connections of multiple carriers, HBF's i-911™ is being deployed in both the United States and Canada to all numbers, not just the metropolitan areas. "Our i-911™ is the best solution for a progressive company like PointOne", said Hank Johnson, CEO of HBF. "It meets the needs of their customers today and allows for a natural migration path to future solutions as VoIP standards and technology progress."

#### **ABOUT HBF**

HBF Group, Inc. is the 9-1-1 technology leader providing cutting edge solutions to the 9-1-1 industry. HBF deployed the first state-wide Enhanced 9-1-1 system in the United States as well as the first province-wide Enhanced 9-1-1 system in Canada. HBF participates actively in the standard-setting

bodies of NENA and ESIF, particularly for VoIP and XML technologies. For more information, visit [www.hbfgroup.com](http://www.hbfgroup.com) or call 512.481.0911.

#### ABOUT PointOne

PointOne operates the largest VoIP network in North America. The 100% enhanced services IP network incorporates industry-leading, next generation technology end-to-end, coupled with patented, proprietary IP applications and processes. PointOne's class of service quality has earned the company industry-wide recognition. Additionally, the company is recognized as a 2002 and 2004 Pulver 100 company and was named Internet Telephony 2004 service provider of the year. PointOne, established in 1998, is a privately held company headquartered in Austin, Texas. For more information, please visit our website at [www.pointone.com](http://www.pointone.com) or contact us at 512-735-1200.

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