



Press Release

PointOne Launches Portal for Automated DID Provisioning

Wholesale and Reseller Customers to Avoid Delays and Cost of Phone Number Management

AUSTIN, May 10, 2005 – PointOne today announced it will provide a portal for automated selection and automation of direct inward dial (DID) phone numbers to wholesale customers and distributors of its VoIP services. The new service will eliminate the delays and the cost of manual provisioning of DIDs. It allows for rapid service integration and supports all PointOne products that require DID assignment.

Service providers will be able to utilize PointOne's portal to acquire and activate phone numbers coast-to-coast on an as-needed basis. Automated provisioning reduces manual processes that delay service activation and frustrate eager customers waiting for phone service. Utilizing PointOne's network and features, service providers will be able to eliminate the quandary of managing DID inventories, which often results in either inefficient stockpiling or lack of inventory to meet demand.

"Manual DID provisioning is about as efficient as the carrier pigeon in this era of enhanced network services," said Sam Shiffman, EVP of PointOne. "Service providers can expand their customer base more rapidly at reduced cost by taking advantage of our advanced network and automated provisioning."

PointOne delivers superior and reliable high-quality wholesale phone services to leading carriers over the largest managed Voice over IP (VoIP) network in North America. The company also offers StarPoint IP residential and SOHO turnkey VoIP solutions through independent cable companies and ISPs to deliver superior and reliable high-quality voice and data services.

About PointOne

PointOne operates the largest VoIP network in North America. The 100% enhanced services IP network incorporates industry-leading, next generation technology end-to-end, coupled with patented, proprietary IP applications and processes. PointOne's class of service quality has earned the company industry-wide recognition. Additionally, the company is recognized as a 2002 and 2004 Pulver 100 company and was named Internet Telephony 2004 service provider of the year and 2004 Frost and Sullivan "Best Bang for the Buck" VoIP Award. PointOne, established in 1998, is a privately held company headquartered in Austin, Texas. For more information, please visit our website at www.pointone.com or contact us at 512-735-1200.

Contact:
Steve Braasch
PointOne
512-735-1200